



BOOK SUMMARY

What can I say to a person who is angry, withdrawn, hopeless, in crisis, confused, or obstinate? How can I discuss and resolve problems in a way that preserves relationships and is consistent with my Christian values?

In this story, Michael, Mariana, Katy, and Josh learn *The L.O.V.E. Approach*. You “listen” as they use it with people they care about. Finally, you discover what has changed in their personal lives as a result.

In The L.O.V.E. Approach, you can also practice the 4 steps and see for yourself how transformational they can be - Listen and Learn, Open Options, introduce a new Vision and Value, and Extend and Empower!

This book makes a perfect tool for individuals, couples, families, small groups, ministries, and churches.

- Family Conflict Resolution
- Conflict Management
- Christian Family & Relationships

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ABOUT DR. HARTSHORN

Dr. Peggy Hartshorn discerned the 4 steps she calls *The L.O.V.E. Approach* through her own struggles to be a better Christian wife, mother, teacher, friend, peer counselor, and leader. In writing this book, Peggy, a retired college Professor, joins her expertise in education and communications with her heart for strong relationships and unity.

Peggy served as President of Heartbeat International for 23 years, where *The L.O.V.E. Approach* has proven its effectiveness as a relationship-building and problem-solving tool in organizations worldwide.

BOOK SPECS

Author: Dr. Peggy Hartshorn
Category: Relationships
ISBN: 978-1951943103
Format: Softback & eBook
Publication Date: April 28, 2020
Pages: 164 pages
Price: \$12.99
Product Dimensions: 5.5" x 8.5"
Available from: Amazon, Barnes & Noble and Direct